

Fighting Hate

Seeking Justice

Southern Poverty Law Center  
400 Washington Avenue  
Montgomery, AL 36104  
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[www.splcenter.org](http://www.splcenter.org)

April 28, 2011

**AND UNITED STATES MAIL**

Office for Civil Rights  
District of Columbia Office  
U.S. Department of Education  
400 Maryland Avenue, S.W.  
Washington, DC 20202

Re:

vs.

Durham Public Schools

vs.

To Whom It May Concern:

Please could you file a complaint in your behalf of the eight language learners ("ELLs") from [REDACTED] students and their families against Durham Public Schools ("DPS") or the Complainants allege that DPS has discriminated against them on the basis of national origin and has engaged in practices that have the effect of discrimination in violation of Title VI of the Civil Rights Act of 1964 ("Title VI") and its implementing regulations, 34 CFR § 100.6(e)-(f). The complainants file this complaint in their individual capacities and on behalf of all other similarly situated students and their parents.

In addition, our Compliance committee has been directed to review the new system to ensure it complies with applicable laws.

For more information about the National Institute of Child Health and Human Development, please call the NICHD Information Resource Center at 301-435-2936 or visit the NICHD Web site at [www.nichd.nih.gov](http://www.nichd.nih.gov).

unwanted in their neighborhood schools. DPS's actions and omissions

et is as follows: Durham Public Schools, 1510 Coopers Street

For contact information for Jim



make we informed<sup>4</sup> parents. Notification must be sufficient so that parents can receive information about the participation of their children in various programs. DPS currently employs only five interpreters who share the responsibility for fifty-three schools.<sup>5</sup> According to the District's website, there are 6,080 DPS students who speak a language other than English at home, approximately 75% of whom are English proficient.<sup>6</sup> Of those students, 5,16 are primary Spanish speakers.<sup>7</sup>

show that there are at least 6,080 households that are unable to communicate directly with their children's schools and only five employees who are

These statistics communicate directly

been offered the assistance of an interpreter and her calls are summarily dismissed.  
e school in person receive no better treatment.

Parents who visit

circumstances, bilingual employees, primarily support and custodial  
sked to stand in for qualified interpreters. This leads to  
knowledge of the terms and concepts particular to the program and has not been trained  
ays and/or most occasions, there is no  
vying to interact with the public education system

Not only are parents unable to communicate with school staff about daily  
activities, they are largely excluded from important school events.

The mother of a current Durham School for the Arts student and monolingual Spanish  
speaker, reported that she has attended several parent-teacher

events in the same manner as English  
has experienced similar  
communicate with sta  
er teacher cattle calls for  
ait their child with an  
rs waiting at Durham  
s just to be sent home without the opportunity to meet with the teacher

In other cir  
personnel, are a  
interpretation as well as prompt interpretation in accordance with  
in confidentiality requirements. Thus, on most  
one to assist the parent who is trying to  
a  
t  
years, she has been unable to participate in t  
speaking parents. The mother of [REDACTED]  
At some schools, it is common practice to convene parent-tea  
Spanish speaking families who are assembled at the same time to w  
interpreter. In February 2011, several LIEP families spent long hours  
School for the Arts and interpreter.

of Durham School for the Arts student [REDACTED] was alarmed.  
to learn that her daughter had been struggling academically and behaviorally for most of

Spanish speaking parents attempted to call the school to obtain information without success. According to [REDACTED] in [REDACTED] percent the school letter sent a recorded message home to families regarding the incident but that information was provided in English only.

Spanish speaking parents were unable to obtain any information and out about the threat until after the incident. Although someone [REDACTED] did not fully understand speaking in English. When [REDACTED] school employee hung up on her, [REDACTED] of what occurred or how

Similar situation occurred at [REDACTED] Middle School last fall, Spanish speaking parents were regarding the crisis situation. [REDACTED] did not find the school day ended and her daughter told her about the from the school had called her earlier that day, [REDACTED] what the school employee was saying because she was [REDACTED] stated that she did not understand English, the [REDACTED] To date, the parent has never received an adequate explanation similar situations will be handled in the future.

Ensures that  
ent's Native

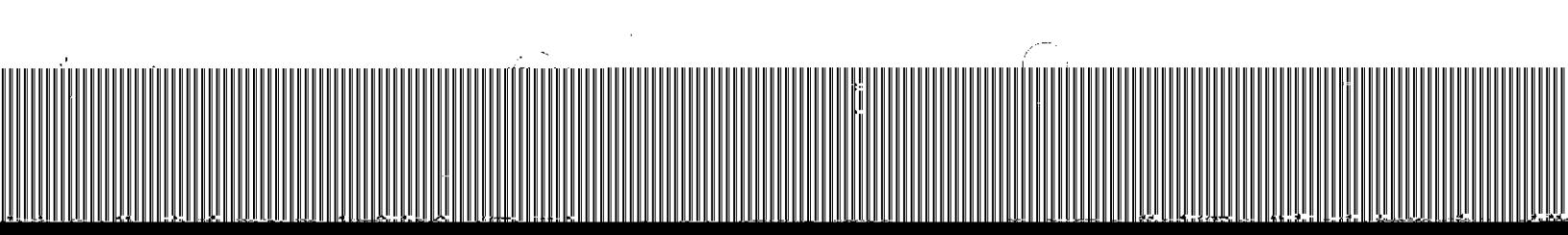
## II. DPS Has Failed to Develop and Implement a System that Important School Documents are Translated into the Parent Language.

community, DPS

has failed to develop and implement a system by which written documents are routinely translated and provided to LEP parents. Although information into Spanish, several families, including those of [REDACTED] report that they have not received translated documents conveying even the most basic information. Parents do not receive translated report cards. Parents do not receive translated teacher progress reports. Parents do not receive translated notice of school activities, although these activities are brought to the attention of English proficient parents.

In particular concern, parents report inadequate or absent translation even when their children are placed on disciplinary suspension or expulsion. Some families receive notice in English, which they cannot understand. Others receive no notice at all. Others are so poorly translated as to be unintelligible to the native reader. The District has also resorted to a hybrid approach meaning that the [REDACTED] language is provided in Spanish. Such notices contain beginning the [REDACTED] disciplinary allegations is written in English. See, e.g., Educational File of [REDACTED] (standard suspension notice preprinted in Spanish but specific information as to disciplinary allegations written in English).<sup>11</sup>





school and questioned the reason for the videotape.<sup>21</sup> Although the school promised to look into the situation, the parent has never received a response.

to discrimination in the school [REDACTED] of [REDACTED] origin who attempted to register at [REDACTED] presented proof of residency per [REDACTED] was asked to produce additional documentation, including a passport or visa, to prove her legal status. A school staff member made several derogatory comments to the student asking her "how can you be here without a passport or visa," and then concluding that "you must be an illegal." As the United States Supreme Court has long held, entitlement to public education is not dependent upon immigration status.  *Plyler v. Doe*, 457 U.S. 202 (1982). The staff member had no lawful reason to make these inquiries of [REDACTED] made of other students. This matter was brought to the attention of the [REDACTED] ESL coordinator although, to our knowledge, there has been no investigation or [REDACTED] despite its clear discriminatory language and lack of due process.

Latino students have also been subjected to discrimination during the enrollment process. Take for example the situation where [REDACTED] is an eighteen year old student of Hispanic Hillside High School in early January 2011. [REDACTED]

A hostile learning environment denies LEP students the opportunity to fully participate in education programs. Students cannot focus on their education if they feel unsafe, unwelcome and unsupported. The existence of a hostile environment is illegal and blatantly violates the District's obligation to provide a public education for all.

### Conclusion

Based on the above, Complainants respectfully request that the Office for Civil

Rights accept jurisdiction over their claim(s) and initiate an investigation into the allegations contained herein.

Very truly yours,

Jeri Natzelman  
Director of Educational Advocacy  
*merci@merciadvocacy.org*

Encl.

I did not have an interpreter available to take the parent's complaint. The complaint was the child who had been the victim of the inappropriate interaction.

Under Title VI, a recipient has a legal duty to investigate and eliminate the discriminatory conduct and to correct it if it has received notice of a hostile environment. See 59 Fed. Reg. at 11,450.

<sup>20</sup> The school translated by

<sup>21</sup> Under Title VII, harassment on